Technical Specifications

HP P244 23.8-Inch Monitor



Front

1. Function Buttons

. Power Button

Technical Specifications

HP P244 23.8-inch Monitor



- 1. Power Connector
- 2. DisplayPort™ Connector
- 3. HDMI Connector

Back

- 4. VGA Connector
- 5. HP Security Lock

Technical Specifications

Models: 5QG35AA, 5QG35A8

Panel Specifications Display Size (Diagonal)

Display Panel Type

Native Resolution* 1920×1080 @ 60HZ

Native Resolution Note VGA or DisplayPort™ 1.2 or HDMI 1.4 required to drive

23.8-in

IPS

panel at its native resolution

 Aspect Ratio
 16:9

 Brightness Typical
 250 cd/m²

 Static Contrast Ratio - Typical
 1000:1

 Dynamic Contrast Ratio (DCR)
 10,000,000:1

 Pixel Pitch
 0.2745 x 0.2745mm

Pixels Per Inch (PPI) 92.56

Backlight Lamp Life (to half brightness - in hours)

30k minimum

Anti-Glare Panel yes
BrightView Panel no

Response Time - Typical 5 ms Grey to Grey

Color Gamut – Typical 72%

Color Support Up to 16.7 million colors with the use of FRC technology

Horizontal Viewing Angle

(typical CR>10)

Vertical Viewing Angle

(typical CR>10)
3D Vertical Viewing Angle
N/A

(typical 3DCT <10)

Panel Active Area (w x h) 527.04(H) x 296.46(V)
Preset Graphic Modes/Supported 640 x 480@60Hz
Resolutions 720 x 400@70Hz

800 x 600@60Hz 1024 x 768@60Hz 1280 x 720@60Hz 1280 x 800@60Hz 1280 x 1024@60Hz 1440 x 900@60Hz 1600 x 900@60Hz 1680 x 1050@60Hz

 Maximum Resolution
 1920 x 1080@60Hz

 Recommended Resolution
 1920 x 1080 @ 60HZ

 1920 x 1080 @ 60HZ
 1920 x 1080 @ 60HZ

Vertical Scan Range50 - 60 HzHorizontal Scan Range30 - 80 kHzDefault Color TemperatureNeutral(6500K)Maximum Pixel Clock Speed170 MHz

NOTE: Performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

Monitor Specifications Exterior Color of Monitor Bezel and Stand Black

Technical Specifications

Backlight Flicker Free Yes Plug & Play Yes

Yes, -5° to +25° Tilt

VESA Mounting Yes, 100mm with integrated mount or with included

bracket

Security Lock Ready Yes **Detachable Base** Yes

Warranty 3/3/0 for (NA/LA/TW/ANZ/JPN/VIET/THAT/EMEA),

3/3/3 (INDIA/PRC)

On Screen Display (OSD)

On Screen Display User Controls

Brightness, Color, Image, Input, Power, Menu,

Management, Information, Exit

User Programmable Modes

Monitor Control Buttons or Switches

Enter/Select/OK, Down/Minus("-"), Up/Plus("-"), Exit/Back,

Power

Yes. 10

10 (English, Spanish, German, French, Italian, Netherlands, Languages

Portuguese, Japanese, T-Chinese and S-Chinese)

VESA Mounting

Input Connector Types

VGA 1 VGA **HDMI** 1 HDMI

HDCP support Yes (HDMI and DP) DisplayPort 1.2 1 DisplayPort™ 1.2

Video/audio cables included with VGA 1.8 m; HDMI 1.8m; DP 1,8 m

lenaths

Power & Operating

Specs

Power Supply Internal

Power Source 100 - 240 VAC 50/60 Hz

Power Consumption - Maximum 21W **Energy Saving/Standby Mode** 0.3W **Power Consumption - Typical** 17W Power cable length 1.9 m

Energy Star Data

Operational Mode at 100 VAC 11.49 Operational Mode at 115 VAC 11.56 Operational Mode at 230 VAC 11.73

EU Energy Efficiency Class (EC1062)

On-mode Power Consumption

(EC 1062/2010)

17W

Annual Power Consumption

25kWh (EC 1062/2010)

Energy Efficiency Class (EC 1062/2010)

Visible Screen Size 23.8" / 60.5 cm Diagonal

Operating Conditions

Operating Temperature - Celsius 5°-35°C Operating Temperature - Fahrenheit 41°C -95°F Non-operating Temperature - Celsius -20° - 60°C Non-operating Temperature -29° - 140°F

Fahrenheit

Operating Humidity 20 – 80% Relative Humidity (non-condensing)

Non-operating Humidity

Operating Altitude 0 - 5,000 m (16,400 ft.) Non-operating Altitude 0 - 12.192 m (40,000 ft.)

Mercury-free LED display backlights Yes

Technical Specifications

Environmental
Features and
Certifications

Arsenic-Free Display Glass Yes
Low Halogen** Yes

Agency Approvals and Certifications WW application

CE,CB,KC/KCC/PSB/GS/TUV-S/ISO 9241-307/ Low Blue Light/ BIS/UL/PSB/ISC/CCC/CEL/CECP/SEPA/Energy Star/TCO/VCCI/FCC/BSMI/Vietnam MEPS/Australian-New

Zealand MEPS/WEEE

Microsoft WHQL Certification Win 10, Win 8.1, Win 7

ENERGY STAR® Yes

EPEAT® Registered EPEAT2.0 Sliver
China Energy Label CEL Grade 1
TCO Certified Yes

SmartWay Transport Partnership - NA Yes (NA SKU)

only

*EPEAT® Silver registered in the U.S. EPEAT registration varies by country. See http://www.epeat.net for registration status by country.

**External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

Note: DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries.

Contains	Recycled
Plastics	

Contains Recycled Plastics in Back Cover Yes, contains 35% recycled plastics

Yes, contains 35% recycled plastics

....

Contains Recycled Plastics in Other Parts

raits

Recyclable Plastics Yes

Recyclable Packaging 0% recycle Plastics content by total weight of packing

materials

Unit Product/Package Specifications

Pallet Information

Product Dimensions (Unpacked with stand) (W x D x H)

(Box, packing materials)

 Metric
 Imperial

 53.91 x 20.00 x 39.75 cm
 21.22 x7.87 x 15.65 in

Product Dimensions (Packed) (W x D x H)

62.0x17.0x41.0 cm 24.41x6.69x16.14 in

Display Head Dimensions (Unpacked without stand) (W x D x H)

53.91x4.19x32.26 cm 21.22x1.65x12.70 in

Base Area Footprint

210.0 x 200.0 mm 8.27x7.87 in

(w x d mm)

Bezel Measurements bottom18.29 mm bottom7.20 in

Product Weight (Unpacked with stand)

3.8 kg 8.37 lb

Product Weight

5.2 kg 11.45 lb

(Packed)

Product Weight 3.10kg 6.83lb

(Head Only)

Pallet Dimensions 1250x1040x120 mm 49.21x40.94x4.72 in

(L x W x H)

Pallet Total Weight 330.6 kg 728.19 lb

(LxWxH)

Pallet Layers 5
Pallet Product per Layer 12



Technical Specifications

Total Products per Pallet 60

Software Included HP Display Assistant

Description

Recommended Accessories*

HP USB-C Universal Dock 1MK33AA
HP Recycled Series 15.6" Backpack 5KN28AA
HP Quick Release Bracket 2 6KD15AA
HP S101 Speaker Bar 5UU40AA
HP Hot Desk Stand W2Z73AA
HP Dual Head Keyed Cable Lock 10 mm T1A64AA

*Sold separately and availability may vary by country

What's in the box?

AC power cord (1.9m) 6.2 ft VGA cable (1.8m) 5.9 ft HDMI cable (1.8m) 5.9 ft DP Cable (1.8m) 5.9 ft

NOTE: Included cables may vary by country.

User Guide and Warranty Languages **User Guide Languages**

English, Arabic, S. Chinese, T. Chinese, Czech, Danish, Dutch, Finnish, French, German, Greek, Hungarian, Italian, Japanese, Kazakh, Korean, Norwegian, Polish, Brazilian Portuguese, Russian, Slovenian, Spanish, Swedish and

Turkish.

Warranty Languages English, Arabic, S. Chinese, T. Chinese, Czech, Danish,

Part Number

Dutch, Finnish, French, German, Greek, Hungarian, Italian, Japanese, Kazakh, Korean, Norwegian, Polish, Brazilian Portuguese, Russian, Slovenian, Spanish, Swedish and

Turkish.

Service and Warranty

Protected by HP, including a 3-year standard limited warranty. Optional HP Care Pack Services are extended service contracts that extend your protection beyond the standard warranties.

Environmental Data	Eco-Label Certifications & declarations	This product has received or is in the process of being certified to the following approvals and may be labeled with one or more of these marks: • IT ECO declaration • US ENERGY STAR® • TCO or TCO Certified Edge • EPEAT® Silver registered in the United States. See http://www.epeat.net for registration status in your country. • US Federal Energy Management Program (FEMP)			
	Energy Consumption (in accordance with US ENERGY STAR® test method)	115VAC, 60Hz	230VAC, 50Hz	100VAC, 50Hz	
	Normal Operation	11.56 W	11.73 W	11.49 W	
	Sleep	0.17 W	0.22 W	0.16 W	
	Off	0.13 W	0.17 W	0.13 W	



Technical Specifications

H	eat Dissipation*	115VAC	, 60Hz	230VAC, 50Hz	100VAC,	50Hz
1	Normal Operation	40 BT	U/hr	18 BTU/hr	18 BTU	/hr
	Sleep	1 BTU	J/hr	1 BTU/hr	1 BTU/	hr
(Off	1 BTU	J/hr	1 BTU/hr	1 BTU/	hr
		*NOTE: Heat dissipation is calculated based on the measured watts, assuming the service level is attained for one hour.				
A	dditional Information	 This product is in compliance with the Restrictions of Hazardous Substances (RoHS) directive - 2002/95/EC. This HP product is designed to comply with the Waste Electrical and Electronic Equipment (WEEE) Directive - 2002/96/EC. This product is in compliance with California Proposition 65 (State of California; Safe Drinking Water and Toxic Enforcement Act of 1986). This product is in compliance with the IEEE 1680 (EPEAT) standard at the <silver> level, see www.epeat.net</silver> Plastics parts weighing over 25 grams used in the product are marked per ISO 11469 and ISO1043. This product contains 24.5% post-consumer recycled plastic (by wt.) according to IEEE 1680.1-2018 standard, criterion 4.2.1.1. This product is 94.0% recycle-able when properly disposed of at end of life. 				
Pa	ackaging Materials	External:	PAPER/Pap	erboard		669 g
		Internal:	PLASTIC/Po	olystyrene Expanded - EPS		292 g
			PLASTIC/Po	olyethylene high density - HD	PE	6 g
			PLASTIC/Po	olyethylene Expanded - EPE		18 g
R	oHS Compliance	HP Inc. complies fully with materials regulations. We were among the first companies to extend the restrictions in the European Union (EU) Restriction of Hazardous Substances (RoHS) Directive to our products worldwide through the HP GSE. HP has contributed to the development of related legislation in Europe as well as China, India, and Vietnam. We believe the RoHS directive and similar laws play an important role in promoting industry-wide elimination of substances of concern. We have supported the inclusion of additional substances—including PVC, BFRs, and certain phthalates—in future RoHS legislation that pertains to electrical and electronics products. We met our voluntary objective to achieve worldwide compliance with the new RoHS requirements for virtually all relevant products by July 2013, and we will continue to extend the scope of the commitment to include further restricted substances as regulations continue to evolve. To obtain a copy of the HP RoHS Compliance Statement, see HP RoHS position statement.		etion of ugh the Europe, n e , and al and the new EU we will cricted		



Technical Specifications

Material Usage	This product does not contain any of the following substances in excess of regulatory limits (refer to the HP General Specification for the Environment at http://www.hp.com/hpinfo/globalcitizenship/environment/supplychain/gen_specifications.html): Asbestos Certain Azo Colorants Certain Brominated Flame Retardants – may not be used as flame retardants in plastics
	 Cadmium Chlorinated Hydrocarbons Chlorinated Paraffins Bis(2-Ethylhexyl) phthalate (DEHP) Benzyl butyl phthalate (BBP) Dibutyl phthalate (DBP) Diisobutyl phthalate (DIBP) Formaldehyde Halogenated Diphenyl Methanes Lead carbonates and sulfates Lead and Lead compounds Mercuric Oxide Batteries Nickel – finishes must not be used on the external surface designed to be frequently handled or carried by the user. Ozone Depleting Substances
	 Polybrominated Biphenyls (PBBs) Polybrominated Biphenyl Ethers (PBBEs) Polybrominated Biphenyl Oxides (PBBOs) Polychlorinated Biphenyl (PCB) Polychlorinated Terphenyls (PCT) Polyvinyl Chloride (PVC) – except for wires and cables, and certain retail packaging has been voluntarily removed from most applications. Radioactive Substances Tributyl Tin (TBT), Triphenyl Tin (TPT), Tributyl Tin Oxide (TBTO)
Packaging	 HP follows these guidelines to decrease the environmental impact of product packaging: Eliminate the use of heavy metals such as lead, chromium, mercury and cadmium in packaging materials. Eliminate the use of ozone-depleting substances (ODS) in packaging materials. Design packaging materials for ease of disassembly. Maximize the use of post-consumer recycled content materials in packaging materials. Use readily recyclable packaging materials such as paper and corrugated materials. Reduce size and weight of packages to improve transportation fuel efficiency. Plastic packaging materials are marked according to ISO 11469 and DIN 6120 standards.

Technical Specifications

	nd-of-life Management nd Recycling	Hewlett-Packard offers end-of-life HP product return and recycling programs in many geographic areas. To recycle your product, please go to: http://www.hp.com/go/reuse-recycle or contact your nearest HP sales office. Products returned to HP will be recycled, recovered or disposed of in a responsible manner. The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard web site at: http://www.hp.com/go/recyclers. These instructions may be used by recyclers and other WEEE treatment facilities as well as HP OEM customers who integrate and re-sell HP equipment.
Er	P, Inc. Corporate nvironmental iformation	For more information about HP's commitment to the environment: Global Citizenship Report http://www.hp.com/hpinfo/globalcitizenship/gcreport/index.html Eco-label certifications http://www.hp.com/hpinfo/globalcitizenship/environment/productdesi qn/ecolabels.html ISO 14001 certificates: http://h20195.www2.hp.com/V2/GetDocument.aspx?docname=c04755 842 and http://www.hp.com/hpinfo/globalcitizenship/environment/pdf/cert.pdf



Technical Specifications

Copyright © 2019 HP Development Company, L.P.

The information contained herein is subject to change without notice. The only warranties for HP products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. Microsoft and Windows are registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. ENERGY STAR is a registered trademark owned by the U.S. Environmental Protection Agency.



Summary

Change	Change Log		
V1 to V2	May 6, 2019	Added Environmental Section	

