

Print, Wireless\*



# HP Neverstop Laser 1000 Series

**High-volume laser printing at an ultra-low cost, with easy mobile printing<sup>8</sup> and legendary quality.<sup>2</sup>**

Easily print at high volumes with the HP's first self-reloadable<sup>4</sup> laser printer in class – includes 5,000 pages of toner right out of box before reload.<sup>9</sup> Count on HP quality at an ultra-low cost. Print virtually from anywhere with HP Smart.<sup>2,3,8</sup>



HP Neverstop Laser 1000w

4RY23A

HP Neverstop Laser 1000a

4RY22A



**5,000 pages of toner right out of the box before reload<sup>9</sup>**

- Engineered for high-volume printing – get 5,000 pages of toner right out of the box before reload.<sup>1,9</sup>
- Get print speeds up to 20 ppm.<sup>5</sup>
- Get quick and easy printing directly at the control panel.
- Change paper less often with a 150-sheet capacity paper tray.



**Original HP quality. Unbelievable savings.**

- Count on getting consistently superb prints with this revolutionary laser.
- Produce sharp text and bold blacks.
- HP's innovative laser printer helps you to print at high volumes for an ultra-low cost.



**Mess-free, self-reloadable toner in a few simple steps**

- Easy reload your toner with mess-free experience.<sup>4</sup>
- Quickly and easily restore toner levels with the toner reload kit.<sup>6</sup>



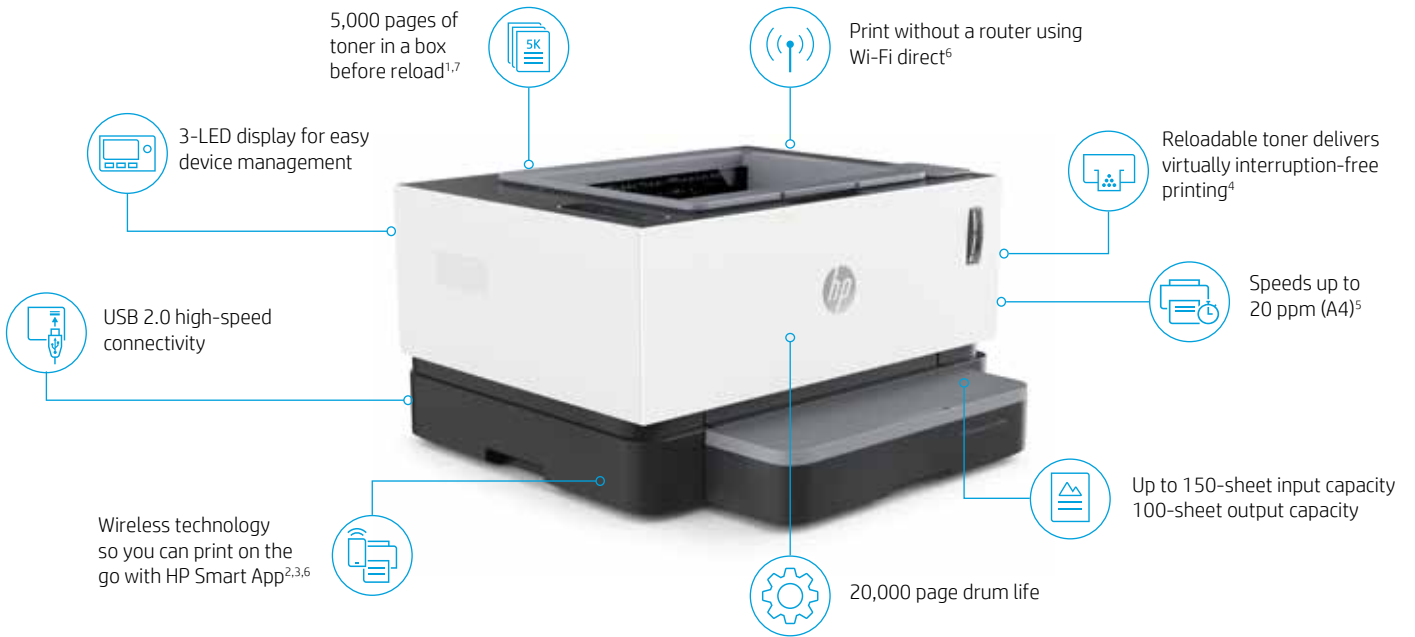
**Easy mobile printing with HP Smart app<sup>8</sup>**

- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.<sup>2</sup>
- Get high-quality scanning, and share to Dropbox, Google Drive, email, or the cloud – virtually anywhere.<sup>2</sup>
- Get notifications when printing from your smartphone.<sup>2</sup>
- Connect your smartphone or tablet directly to your printer – and easily print without accessing a network.<sup>7</sup>

\*Applicable only for HP Neverstop Laser 1000w. <sup>1</sup> Declared yields based on ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. Learn more at [hp.com/go/learnaboutsupplies](http://hp.com/go/learnaboutsupplies). <sup>2</sup> Requires the HP Smart app download. For details on local printing requirements see [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). <sup>3</sup> Compared to majority of OEM mobile printing apps for inkjet & laser printers & all-in-ones for home & home office, priced less than or equal to \$429.99 USD. Market share as reported by IDC CYQ2 2018 Hardcopy Peripherals Tracker. Claim based on lab testing and research of printer manufacturer's mobile print apps and Keypoint Intelligence - Buyers Lab study commissioned by HP. See Sept 2018 report at [keypointintelligence.com/HPSmartApp](http://keypointintelligence.com/HPSmartApp). <sup>4</sup> HP internal research of constant toner self-reload using imaging-drum-in-place HP monochrome laser printers <\$199USD and MFPs priced <\$229USD as of Nov 15, 2018.. <sup>5</sup> Excludes first set of test documents. For more information, see [hp.com/go/printerclaims](http://hp.com/go/printerclaims). Exact speed varies depending on the system configuration, software application, driver, and document complexity. <sup>6</sup> Toner reload kit is not included with the printer; please purchase separately. <sup>7</sup> Mobile device needs to be connected to Wi-Fi Direct® signal of a Wi-Fi Direct-supported AiO or printer prior to printing. Details at [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). Wi-Fi Direct® is a registered trademark of Wi-Fi Alliance®. <sup>8</sup> Applicable only for HP Neverstop Laser 1000w. <sup>9</sup> HP Toner Reload Kit is not included with the printer; please purchase separately.

## Product walkaround

### HP Neverstop Laser 1000w Shown



Intuitive user interface



Real-time status on toner level



Uses the HP Black Original Neverstop Laser Toner Reload Kit<sup>4</sup>

## Series at a glance



HP Neverstop Laser 1000a



HP Neverstop Laser 1000w

Product Number	4RY22A	4RY23A
Function	Print	Print, Wireless
Print speed <sup>5</sup>	<b>Black (A4, normal):</b> Up to 20 ppm	<b>Black (A4, normal):</b> Up to 20 ppm
Memory/processor	32MB/500MHz	32MB/500MHz
Control panel	LED	LED
Mobile printing	Not Applicable	Apple AirPrint™; Google Cloud Print™; HP Smart App; Mopria™ Certified; Wi-Fi® Direct printing
Connectivity	Hi-Speed USB 2.0 port	Hi-Speed USB 2.0 port; built-in Wifi 802.11b/g/n
Recommended monthly page volume	250–2,500 pages	250–2,500 pages

<sup>1</sup> Declared yields based on ISO/IEC 19798 and continuous printing. Actual yields vary considerably based on images printed and other factors. Learn more at [hp.com/go/learnaboutsupplies](http://hp.com/go/learnaboutsupplies). <sup>2</sup> Requires the HP Smart app download. For details on local printing requirements, see [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). <sup>3</sup> Compared to majority of OEM mobile printing apps for inkjet and laser printers and all-in-ones for home and home office, priced less than or equal to \$429.99 USD. Market share as reported by IDC CYQ2 2018 Hardcopy Peripherals Tracker. Claim based on lab testing and research of printer manufacturer's mobile print apps and Keypoint Intelligence-Buyers Lab study commissioned by HP. See September 2018 report at [keypointintelligence.com/HPSmartApp](http://keypointintelligence.com/HPSmartApp). <sup>4</sup> Toner reload kit is not included with the printer please purchase separately. <sup>5</sup> Excludes first set of ISO test pages. For details, see [hp.com/go/printerclaims](http://hp.com/go/printerclaims). <sup>6</sup> Applicable only for HP Neverstop Laser 1000w. <sup>7</sup> HP Toner Reload Kit is not included with the printer; please purchase separately.

## HP Services

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs. Choose from:

**Optimized Care (optimum performance and stability):** 4 hour Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

**Standard Care (high level of uptime):** Next Business Day Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

**Basic Care (minimum recommended support):** Next Business Day Onsite Support

**4 hour Onsite Support:** Onsite support within four hours after a service call received within the coverage window

**Next Business Day Onsite Support:** Onsite service the next business day after the service call is received

**Maintenance Kit Replacement Service:** Onsite replacement of your printer's maintenance kit including parts, materials, and labor

**Installation with Network Configuration Service:** Assembly, network configuration, and basic administrator familiarization. For more information about HP Care Pack, HP Contractual, or HP Managed Print Services, visit [hp.com/go/printservices](http://hp.com/go/printservices)



Windows 10



## Top Features

Get 5,000 pages of toner out of box before reload.<sup>1,7</sup> Print with fast speeds.

Get HP quality and reliability page after page at an ultra low cost.

Quickly and easily reload toner levels – no mess, no stress – with the the HP's first self-reloadable<sup>4,5</sup> laser printer in class.

Print from virtually anywhere with the HP Smart.<sup>2,3</sup>

### Product

4RY22A	HP Neverstop Laser 1000a
4RY23A	HP Neverstop Laser 1000w

### Replacement Cartridges<sup>5</sup>

W1103A	HP 103A Black Neverstop Laser Toner Reload Kit (Yield ~2,500 pages)
W1103AD	HP 103AD 2 Pack Black Toner Reload Kit (Yield ~2x2,500 pages)
W1104A	HP 104A Black Laser Imaging Drum (includes ~5000 pages of inbox toner, useful life of ~20,000 pages)

### HP Care Packs

UB4Z1E	HP 3-yr Onsite Exchange NS L 1xxx SVC
UB4Z4E	HP 3-yr Next Business day Exchange NS L 1xxx SVC
UB4Z7E	HP 3-yr Std Exchange NS L 1xxx SVC
UB5A0E	HP 3-yr Return to Depot NS L 1xxx SVC

Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to [hp.com/go/cpc](http://hp.com/go/cpc)

### Hewlett-Packard offices

India	(80) 2612 9000	<a href="http://hp.com/in">hp.com/in</a>
Vietnam	(848) 3823 4151	<a href="http://hp.com/vn">hp.com/vn</a>

### Recommended Papers<sup>6</sup>

CG964A	HP Professional Laser Paper, Glossy, A4, 250 sheets, 120 gsm
CG965A	HP Professional Laser Paper, Glossy, A4, 150 sheets, 150 gsm
CG966A	HP Professional Laser Photo Paper, Glossy, A4, 100 sheets, 200 gsm
Q6550A	HP Professional Laser Photo Paper, Matte, A4, 100 sheets, 200 gsm

Please visit [hp.com/apac/paper](http://hp.com/apac/paper) for more details

### HP Order-a-Cartridge<sup>6</sup>

Call HP's Order-a-Cartridge<sup>6</sup> service and have them conveniently delivered to your doorstep.

India	1800 3003 3003
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### HP SureSupply<sup>6</sup>

Discover how HP SureSupply redefines convenience in purchasing printer cartridge supplies online. To order online, please visit [hp.com/apac/oac](http://hp.com/apac/oac) for more details.<sup>6</sup>

### Solutions

HP Web Jetadmin: [hp.com/go/wja](http://hp.com/go/wja)

HP Universal Print Driver: [hp.com/go/upd](http://hp.com/go/upd)

HP JetAdvantage Security Manager: [hp.com/go/securitymanager](http://hp.com/go/securitymanager)

To learn more about available infrastructure, management, and workflow solutions, visit [hp.com/go/gsc](http://hp.com/go/gsc)

<sup>1</sup> Declared yields based on ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. Learn more at [hp.com/go/learnaboutsupplies](http://hp.com/go/learnaboutsupplies). <sup>2</sup> Requires the HP Smart app download. For details on local printing requirements see [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). <sup>3</sup> Compared to majority of OEM mobile printing apps for inkjet & laser printers & all-in-ones for home & home office, priced less than or equal to \$429.99 USD. Market share as reported by IDC CYQ2 2018 Hardcopy Peripherals Tracker. Claim based on lab testing and research of printer manufacturer's mobile print apps and Keypoint Intelligence - Buyers Lab study commissioned by HP. See Sept 2018 report at [keypointintelligence.com/HPSmartApp](http://keypointintelligence.com/HPSmartApp). <sup>4</sup> When used in accordance with set up instructions. <sup>5</sup> Declared black toner page yield value in accordance with ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details see [hp.com/go/learnaboutsupplies](http://hp.com/go/learnaboutsupplies). <sup>6</sup> Available in selected countries only. <sup>7</sup> HP Toner Reload Kit is not included with the printer; please purchase separately.

## Technical specifications

Model	HP Neverstop Laser 1000a	HP Neverstop Laser 1000w
Product number	4RY22A	4RY23A
Functions	Print	Print, Wireless
<b>Print</b>		
Duplex print options	Manual (driver support provided)	
Print speed <sup>1</sup>	<b>Black (A4, normal):</b> Up to 20 ppm	
First page out <sup>2</sup>	<b>Black (A4, ready):</b> As fast as 7.6 seconds; <b>Black (A4, sleep):</b> As fast as 14 seconds (15 min)	
Print technology	Laser	
Automatic paper sensor	Yes	
Print resolution	<b>Black (best):</b> Up to 600 x 600 x 2 dpi; <b>Black (normal):</b> Up to 600 x 600 x 2 dpi; <b>Black (fine lines):</b> Up to 600 x 600 dpi	
Standard print languages	PCLm5; URF; PWG	
Printer management	HP Printer Assistant (UDC); HP Device Toolbox; HP Utility (Mac)	
Printer smart software features	HP Auto-On/Auto-Off, HP Smart App	Apple AirPrint™, Mopria-certified, HP Auto-On/Auto-Off, Wi-Fi Direct, HP Smart App
<b>Connectivity</b>		
Standard connectivity	Hi-Speed USB 2.0 port	Hi-Speed USB 2.0 port; built-in Wifi 802.11b/g/n
Mobile printing capability <sup>3</sup>	Not applicable	Apple AirPrint™; Google Cloud Print™; HP Smart App; Mopria™ Certified; Wi-Fi® Direct printing
Wireless capability	Not applicable	Yes
<b>Memory</b>		
	<b>Standard:</b> 32 MB; <b>Maximum:</b> 32 MB	
<b>Processor speed</b>		
	500 Mhz	
<b>Duty cycle (monthly)<sup>4</sup></b>		
	Up to 20,000 pages; <b>Recommended monthly page volume:</b> <sup>5</sup> Up to 250 to 2,500 pages	
<b>Paper handling</b>		
Input	150-sheet input tray	
Output	100-sheet output bin	
Media type	Plain paper, Heavy paper, Bond paper, Label, Light paper, Envelope	
Media weight	Tray 1: 60 to 120 g/m <sup>2</sup>	
Media sizes custom	105 x 148.5 to 215.9 x 297 mm	
Media sizes supported	A6; A5; A4; Letter; No.10 Env; C5 Env; DL Env; B5(JIS); 105 x 148.5 to 215.9 x 297 mm	
<b>Systems</b>		
Compatible operating systems <sup>6</sup>	Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. Apple® OS X El Capitan (v10.11) macOS Sierra (v10.12) macOS High Sierra, (v10.13); 1.5 GB HD; Internet required; USB Linux (For more information, see <a href="http://developers.hp.com/hp-linux-imaging-and-printing">developers.hp.com/hp-linux-imaging-and-printing</a> )	
Minimum system requirements	<b>PC:</b> Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. <b>Mac:</b> Apple® OS X El Capitan (v10.11) macOS Sierra (v10.12) macOS High Sierra, (v10.13); 1.5 GB HD; Internet required; USB	
<b>Control panel</b>		
	LED	
<b>Software included</b>		
	<b>For Windows OS:</b> HP Software Installer, HP Software Uninstaller (exclude Win8+), HP PCLm5 Printer Driver, HP Device Experience (DXP), HP Web Services Assist (HP Connected), Device Setup & Software, Online user manuals, HP Printer Assistant, HP Product Improvement Study. <b>For Mac OS:</b> Welcome Screen, (Directs users to <a href="http://HP.com">HP.com</a> or OS App Store for LaserJet Software)	
<b>Power</b>		
	<b>Power supply type:</b> Internal (Built-in) power supply; <b>Power supply required:</b> 110V - 127V nominal @ +/-10% (min 99V, max 140V), 50 - 60Hz nominal +/- 3Hz (min 47Hz, max 63Hz), 220V - 240V nominal @ +/-10% (min 198V, Max 264V), 50 - 60Hz nominal +/- 3Hz (min 47Hz, max 63Hz); <b>Power consumption:</b> <sup>9</sup> 365 watts (active printing), 2.8 watts (sleep), 0.6 watts (ready), 0.1 watts (manual off); <b>Typical Electricity Consumption (TEC) number:</b> <sup>9</sup> ES: 0.710 kWh/Week	
<b>Acoustics</b> <sup>10</sup>		
	<b>Acoustic power emissions (active, printing):</b> 6.5 B(A); <b>Acoustic power emissions (ready):</b> 2.6 B(A); <b>Acoustic pressure emissions bystander (active, printing):</b> 51 dB(A); <b>Acoustic pressure emissions bystander (ready):</b> 26 dB(A)	
<b>Environmental ranges</b>		
	<b>Operating temperature range:</b> 15 to 32.5°C; <b>Recommended operating temperature:</b> 17.5 to 25°C; <b>Operating humidity range:</b> 10 to 80% RH; <b>Recommended operating humidity range:</b> 30 to 70% RH	
<b>Dimensions (W x D x H)</b>		
	380.5 x 293.4 x 211 mm	
<b>Weight</b> <sup>6</sup>		
	6.93 kg	6.95 kg
<b>What's in the box</b> <sup>7</sup>		
	HP Neverstop Laser M1000a Printer; HP Black Original Imaging Drum (~5,000 pages yield, ~20,000 pages useful life); Reference guide; Setup guide; Regulatory flyer; Support flyer; Warranty guide; Power cord; USB cable	HP Neverstop Laser M1000w Printer; Preinstalled; HP Black Original Imaging Drum (~5,000 pages yield, ~20,000 pages useful life); Reference guide; Setup guide; Regulatory flyer; Support flyer; Warranty guide; Power cord; USB cable
<b>Warranty features</b>		
	One-year limited hardware warranty. For more info, please visit us at <a href="http://support.hp.com">support.hp.com</a>	

<sup>1</sup> Measured using ISO/IEC 24734, excludes first set of test documents. For more information see [hp.com/go/printerclaims](http://hp.com/go/printerclaims). Exact speed varies depending on the system configuration, software application, driver, and document complexity. <sup>2</sup> Measured using ISO/IEC 17629. For more information see [hp.com/go/printerclaims](http://hp.com/go/printerclaims). Exact speed varies depending on the system configuration, software application, driver, and document complexity. <sup>3</sup> Apple AirPrint - Mobile device must have AirPrint®. Wireless operations are compatible with 2.4 GHz operations only. Learn more at [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). Google Cloud Print™ 2.0 - Requires Google Cloud Print™ registration and Google account. Wireless operations are compatible with 2.4 GHz operations only. Learn more at [hp.com/go/mobileprinting](http://hp.com/go/mobileprinting). <sup>4</sup> Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPS to satisfy the demands of connected individuals or groups. <sup>5</sup> HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period. <sup>6</sup> Weight varies as per configuration <sup>7</sup> HP Black Original Laser Imaging Drum (introductory ~5,000 page black toner yield provided, with ~20,000 page Imaging Drum useful life). Actual yields vary considerably based on images printed and other factors. For details see [hp.com/go/learnaboutsupplies](http://hp.com/go/learnaboutsupplies) <sup>8</sup> Not supporting Windows® XP (64-bit) and Windows Vista® (64-bit). Not all "Compatible Operating Systems" are supported with INBOX software; Full solution software available only for Windows 7 and newer; For Windows Server 2008 R2 64-bit, 2012 R2 64-bit, 2012 R2 64-bit, 2016 64-bit only print driver is installed. Windows RT OS for Tablets (32 & 64-bit) uses a simplified HP print driver built into the RT OS; Linux systems use in-OS HPLIP software. <sup>9</sup> Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Energy Star value typically based on measurement of 115 V device. <sup>10</sup> Configuration tested: Wireless model, simplex printing, A4 paper at an average of 20 ppm.

## To learn more, visit [hp.com](http://hp.com)

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